

CARES BULLETIN

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TO:

DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES DEPUTY/ ASSISTANT DIRECTORS FOR FAMILY INVESTMENT

FAMILY INVESTMENT SUPERVISORS

FROM:

KEVIN MAHON, EXECUTIVE DIRECTOR FIA

RE:

SOCIAL SECURITY CLAIM NUMBER

PROGRAM AFFECTED:

QMB

ORIGINATING OFFICE:

OFFICE OF POLICY AND RESEARCH



Background

The CIS Testing Facility (CTF) has been notified by DHMH that eligibility workers are not properly entering the Social Security claim number on the UINC screen for QMB, SLMB, and MA Assistance Units.

Although the Social Security claim number is not a mandatory requirement for CARES, it is a requirement for DHMH. This data entry field becomes mandatory on CARES for enrolling participants into the Medicare buy-in process.

Action Required

Eligibility workers must enter the correct Social Security claim number on UINC in CARES to initiate the buy-in process. In order to verify that the Social Security number is correct, eligibility workers should use one of the following documents to verify:

- Social Security Award Letter
- 2. Client Medicare Claim card
- 3. TPQY

Thank you for your assistance in this matter. If you have any questions regarding this memo, please contact the DHR Help Desk at (410) 767-7002 or 1-800-347-1350.

cc:

DHR Executive Staff FIA Management Staff

CTF

DHR Help Desk

DHMH