

Department of Human Resources 311 W. Saratoga St. Baltimore, MD. 21201-3521

FIA INFORMATION MEMO

Control Number: #08-04 Issuance Date: August 15, 2007

TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES

DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT FAMILY INVESTMENT SUPERVISORS AND CASE MANAGERS

FROM: KEVIN M. MCGUIRE, EXECUTIVE DIRECTOR

RE: RELOCATION OF DEAP CONTRACTOR

HEALTH MANAGEMENT ASSOCIATES, INC.

PROGRAMS AFFECTED: TEMPORARY CASH ASSISTANCE,

TEMPORARY DISABILITY ASSISTANCE PROGRAM,

AND

PUBLIC ASSISTANCE TO ADULTS

ORIGINATING OFFICE: OFFICE OF PROGRAMS

SUMMARY:

This information memorandum is to advise the Local Departments of Social Services of the relocation of Health Management Associates, Inc. (HMA), the contractor for Maryland's Disability Entitlement Advocacy Program (DEAP), from their office at 301 North Charles Street. Effective September 1, 2007 HMA will be located at 1 North Charles Street, thereby remaining in the metropolitan Baltimore area.

The relocation of HMA has no impact on local department customer referrals to DEAP. DEAP telephone and fax numbers will remain the same. See below for a listing of fax and telephone numbers. To ensure customer notification of the relocation, HMA will mail two address change notification postcards to customers with an active or a recently closed DEAP case. The first will tell customers that the DEAP central office is moving as of the date of relocation and the second will say that the DEAP central office has moved.

DEAP telephone numbers: DEAP fax number: 1-800-727-6454 410-332-1665 410-332-0185

HMA Administrative Office fax number: 410-752-0622

Effective September 1, 2007 the DEAP mailing address is: 1 North Charles Street Suite 1300

Baltimore, Maryland 21201

INQUIRIES:

Please direct DEAP policy questions to Cynthia Carpenter at 410-767-7495 and DEAP operational questions to Theresa Green at 410-767-6049 or Ralph Gaston at 410 767-7207.

cc: FIA Management Staff

Constituent Services

OTHS System Support Unit