



Department of Human Resources
311 West Saratoga Street
Baltimore MD 21201

FIA INFORMATION MEMO

Control Number: #07-01
Obsoletes AT #05-15

Effective Date: Upon Receipt
Issuance Date: July 20, 2006

**TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES
DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT
FAMILY INVESTMENT SUPERVISORS**

FROM: KEVIN M. MCGUIRE, EXECUTIVE DIRECTOR

**RE: OUT OF STATE CONTACTS FOR INFORMATION ON
CUSTOMERS WHO MOVED FROM ANOTHER STATE**

PROGRAM AFFECTED: TEMPORARY CASH ASSISTANCE (TCA)

ORIGINATING OFFICE: OFFICE OF PROGRAMS

SUMMARY

Action Transmittal #05-15 contained a TANF Information Contact List. **This Information Memo provides an updated contact list.** All procedures remain the same. Local departments must continue to count any months that TANF benefits were received in other states, as well as in Maryland, toward the sixty-month time limit on all TCA cases.

ACTION REQUIRED

Case managers and supervisors are reminded to enter the customer's previous out-of-state addresses on the CARES "Previous Household Address" **PREV** screen by entering a "Y" in the "Previous Address in Last 2 Years" field on the CARES **ADDR** screen. Also, enter dates of residence at the out-of-state address in the "from-to" fields on the **PREV** screen for each address listed.

Once the case has been processed, the supervisor must adjust the time limit counter (TLE) by adding to any existing count the number of months the Temporary Assistance to Needy Families (TANF) benefits were received in the prior states in the "TCA Ctr" field on the **DEM2 01** screen. The supervisor should count all applicable months when adjusting the counter.

To change the TLE counter:

On the **AMEN** screen, type **R** (Interim/Hist Change)

Enter AU ID#

Press Enter

On the **DEM2 01** screen, **TCA Ctr** field change the number of countable months

On the **DONE** screen, press **ENTER** to commit data

INQUIRES

Please direct policy questions to Marilyn Lorenzo at 410-767-7333, Gretchen Simpson at 410-767-7937 or Yvette Lawrence-Hood at 410-767-7944. Direct systems questions to Sarah Haygood at 410-767-5054.

Attachment

cc: DHR Executive Staff
FIA Management Staff
Constituent Services
DHR Help Desk

TANF INFORMATION CONTACT LIST

Effective June 2006

STATE	TIME LIMITS	TANF START DATE	CONTACT PHONE NUMBER	MONTHLY FREQUENCY	CONTACT PERSON
Alabama	60 Months	12/1/96	Ph: 334-242-1950 Fax: 334-242-0513	Once	Anyone
Alaska	60 Months	7/1/97	Ph: 907-465-3347 Fax: 907-465-5254	Once	Central Office
Arizona	24 Months Within 60 Months	10/1/96 01/01/95	Ph: 602-542-3451 Fax: 520-423-5641	Once	Customer Service Unit
Arkansas	24 Months	7/1/98	Ph: 800-482-8988 Fax: 501-682-8978	Once	Customer Assistance Unit
California	60 Months	1/1/98	Ph: 916-651-8848 Fax: 916-651-8866	Once	Laurie Christenson
Colorado	60 Months	7/1/97	303-866-5398 303-866-5169	Once	David Powell
Connecticut	60 Months	10/01/96	Ph: 860-424-5970 Fax: 860-566-5022	Once	Elaine Davis
Delaware	48 Months	3/10/97	Ph: 302-255-9659 Fax: 302-255-4425	Once	Josephine Uniatowski
District of Columbia	No Time Limit	3/1/97	Ph: 202-698-4316 Fax: 202-724-2041	Once	Rita Garey
Florida	48 Months	10/1/96	Ph: 850-487-1111 Fax: 850-922-2993	Once	Anyone
Georgia	48 Months	1/1/97	Ph: 404-463-0092 Fax: 404-657-9703	Once	Personal Advocates
Hawaii	60 Months	2/1/97	Ph: 808-586-5729 Fax: 808-586-5744	Once	Kristine Foster
Idaho	24 Months	7/1/97	Ph: 208-334-5606 Ph: 208-334-5815 Fax: 208-334-5817	Once	Patty Wentz Betty Giovanini
Illinois	60 Months	7/1/97	Ph: 800-843-6154	Once	Anyone
Indiana	24 Months	6/1/97	Ph: 260-724-9169 Fax: 260-724-9632	Once	Bob Dvorak
Iowa	60 Months	1/1/97	Ph: 515-281-3959 Fax: 515-281-4597	Once	Frank Bagley Bette Laudermilk
Kansas	60 Months	10/1/96	Ph: 785-296-8867 Fax: 785-296-5937	Once	Denise Kelly
Kentucky	60 Months	10/18/96	Ph: 502-564-3440 Fax: 502-564-0405	Once	Anyone
Louisiana	60 Months	1/1/97	Ph: 225-342-4055 Fax: 225-342-9481	Once	Stacie Albin
Maine	60 Months	10/1/96	Ph: 207-287-5089 Fax: 207-287-5096	Once	Dean Henderson

STATE	TIME	TANF START DATE	CONTACT PHONE NUMBER	MONTHLY FREQUENCY	CONTACT PERSON
Massachusetts	60 Months	12/1/96	Ph: 617-348-5397 Ph: 617-348-5754 Fax: 617-348-5479	Once	Susan Mathias Anne O'Sullivan
Michigan	No Time Limit	10/1/96	Ph: 517-373-3908 Fax: 517-335-6236	Twice – One full payment divided in two payments	Customer Services Unit
Minnesota	60 Months	7/1/97	Ph: 651-431-3835 Fax: 651-215-1357	Once	Rosemary Lien
Mississippi	60 Months	10/1/96	Ph: 800-948-4060 Fax: 601-359-4550	Once	Client Inquiry Unit
Missouri	60 Months	7/1/97	Ph: 573-751-3221 Fax: 573-751-3677	Once	Correspondence and Income Maintenance
Montana	60 Months	2/1/97	Ph: 406-444-9291 Fax: 406-444-2547	Once	Carol Carpenter
Nebraska	24 Months Within 48 Months	7/1/97	Ph: 402-471-9517 Fax: 402-471- 9957	Once	Roxy McCormick
Nevada	60 Months	1/1/98	Ph: 775-684-0615 Fax: 775-684-0617	Once	Theresa Vaughn
New Hampshire	60 Months	10/1/96	Ph: 800-852-3645/6 x 4239 Fax: 603-271-4637	Twice	Anyone
New Jersey	60 Months	4/1/97	Ph: 609-588-7956 Fax: 609-588-7240	Once	Jerri Gombos
New Mexico	60 Months	7/1/97	Ph: 505-827-7250 Fax: 505-827-7203	Once	Anyone
New York	60 Months	12/2/96	Ph: 518-473-6110 Fax: 518-474-8090	Twice	Anthony Morrison
North Carolina	24 Months	1/1/97	Ph: 919-733-7831 Fax: 919-715-5457	Once	Help Desk
North Dakota	60 Months	7/1/97	Ph: 701-328-4008 Fax: 701-328-1060	Once	Carol Cartlege
Ohio	36 Months	10/1/97	Ph: 614-466-4815 Fax: 614-466-1767	Once	Anyone
Oklahoma	60 Months	10/1/96	Ph: 405-521-4403 Fax: 405-521-4158	Once	Tammy Zumwalt
Oregon	24 Months	10/1/96	Ph: 503-945-5600 Fax: 503-373-7032	Once	Chris McCain
Pennsylvania	1830 Days*	3/7/97	Ph: 800-692-7462 Fax: 717-705-0040	Twice	Gracia Gray
Rhode Island	60 Months	5/1/97	Ph: 401-462-5300 Fax: 401-462-0014	Twice	Anyone
South Carolina	60 Months	10/1/96	Ph: 803-898-0996 Fax: 803-898-7156	Once	Anyone
South Dakota	60 Months	12/1/96	Ph: 605-773-4678 Fax: 605-773-7183	Once	Anyone

STATE	TIME	TANF START DATE	CONTACT PHONE NUMBER	MONTHLY FREQUENCY	CONTACT PERSON
Tennessee	60 Months	09/01/96	Ph: 866-311-4287 Fax: 866-876-7552	Once	Anyone
Texas	60 Months	10/99	Ph: 877-787-8999 Fax: 512-491-1967	Once	Information Hotline
Utah	36 Months	1/1/97	Ph: 801-526-9760 Fax: 801-526-9789	Once	Theresa Wheatley
Vermont	60 Months	9/20/96	Ph: 802-863-7365 Fax: 802-863-7686	Twice	Anne McBee
Virginia	24/12/24	10/1/97	Ph: 804-726-7386 Ph: 804 726-7387 Fax: 804 726-7958	Once	Nancy Hewitt
Washington	60 Months	8/1/97	Ph: 360-725-4763 Fax: 360-413-3491	Once	Anyone
West Virginia	60 Months	10/1/97	Ph: 304-558-8290 Fax: 304-558-2059	Once	Dan Hartwell
Wisconsin	60 Months	10/1/96	Ph: 608-261-6378 Fax: 608-267-2269	Once	Anyone
Wyoming	60 Months	1/2/96	Ph: 307-777-6313 Ph: 307-777-5841 Fax: 307-777-6276	Once	Coleen Collins Amanda Aguilar

* Pennsylvania counts actual days of assistance and not months.