



Department of Human Resources  
311 West Saratoga Street  
Baltimore MD 21201

## FIA INFORMATION MEMO

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**TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES  
DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT  
FAMILY INVESTMENT SUPERVISORS AND CASE MANAGERS**

**FROM: CHARLES E. HENRY, EXECUTIVE DIRECTOR  
JOSEPH E. DAVIS, EXECUTIVE DIRECTOR, DHMH, OOE**

**RE: EMERGENCY MEDICAL SERVICES**

**PROGRAM AFFECTED: MEDICAL ASSISTANCE**

**ORIGINATING OFFICE: OFFICE OF POLICY, RESEARCH AND SYSTEMS**

**SUMMARY:** The Fact Sheet on the **DHR/FIA CARES 9701** (revised 3/02 has an item on Emergency Medical Assistance which does not clearly state that Emergency Medical Services are available only for ineligible immigrants or illegal aliens. This memorandum notifies local departments that the DHR/FIA CARES 9701 Fact Sheet item on Emergency Medical Assistance will be changed to Emergency Medical Services for Ineligible Aliens, and clarifies procedures for local departments on local staff and customer questions about applications and appeals for Emergency Medical Services.

- The Fact Sheet on the front of the revised 9701 is not clear that emergency medical services are only for **immigrants** who are not eligible for any other medical assistance category. It should read: "**Immigrants** who are not eligible for other kinds of medical assistance and apply only for emergency medical services for ineligible aliens do not have to tell us their social security number, immigration or citizenship status." We will make the change in the next printing of the 9701.
- With questions on Emergency Medical Services for an ineligible immigrant's application or appeal, local staff can call the DHMH Beneficiary Services Administration (BSA) at 410-767-6076. To find out the status of the medical review, a request can be sent to BSA in Rm. L9 at 201 W. Preston St, Baltimore, MD 21201. Refer immigrant customers with questions about their Emergency Medical Services application or appeal to the DHR help line at 1-800-332-6347. Neither local staff nor customers are to call the DHMH physician.

**INQUIRIES:** Please direct questions to Cynthia Davis at 410-767-7495.

cc: FIA Management Staff      Constituent Services  
DHR Help Desk                  RESI