



Department of Human Resources  
311 West Saratoga Street  
Baltimore MD 21201

## FIA ACTION TRANSMITTAL

**Control Number: 02-70**

**Effective Date: Upon Receipt**

**Issuance Date: May 4, 2002**

**TO: DIRECTORS, LOCAL DEPARTMENTS OF SOCIAL SERVICES  
DEPUTY/ASSISTANT DIRECTORS FOR FAMILY INVESTMENT  
FAMILY INVESTMENT SUPERVISORS AND ELIGIBILITY STAFF**

**FROM: CHARLES HENRY, EXECUTIVE DIRECTOR, FIA  
LINDA HEISNER, EXECUTIVE DIRECTOR, CCA**

**RE: PURCHASE OF CARE CONTACT LIST**

**PROGRAM AFFECTED: PURCHASE OF CARE (POC)**

**ORIGINATING OFFICE: CHILD CARE ADMINISTRATION,  
OFFICE OF CHILD CARE SUBSIDY**

### **SUMMARY:**

We are publishing a Purchase of Care (POC) Contact List to use for supervisor, provider and customer questions. This list will direct you to the appropriate contact person in the different Local Departments of Social Services.

### **ACTION REQUIRED:**

Use this list when directing your calls.

### **INQUIRIES:**

Direct inquiries to Betsy Blair by telephone at 410-767-7845, or by e-mail at [bblair@dhr.state.md.us](mailto:bblair@dhr.state.md.us).

cc: DHR Executive Staff  
FIA Management Staff  
Constituent Services  
OIM Help Desk  
POC Program Administrators

CCA Program Standards

**Purchase of Care Contacts  
For Customer Inquiries**

<b>Local Department</b>	<b>Primary Contact</b>	<b>Phone Number</b>
Allegany County	Gail Mckenzie	301-784-7010
Anne Arundel County Annapolis Glen Burnie	Joyce Lynch Christine Serio	410-269-4500 410-421-8300/8500
Baltimore City	Dorne Lyles	410-558-3108
Baltimore County	Ann Albersheim	410-853-3301
Calvert County	Susan Seufert	410-286-2173
Caroline County	John Houck	410-479-5758
Carroll County	Amy Alexander	410-386-3300
Cecil County	Linda Powers Peggy Lewis	410-996-0375 410-996-0342
Charles County	Elaine Jones	301-392-6658
Dorchester County	Ruthie Hughes	410-901-4108
Frederick County	Lori Heslin	301-694-2416
Garrett County	Julie Wright	301-533-3099
Harford County	Janet Ziegenhorn	410-836-4882/4718
Howard County	Louise Andrews	410-872-4201
Kent County	Lesley Jester	410-778-0820 ext.324
Montgomery County	Laura Lake	240-777-1322
Prince George's County	Barbara Khem	301-909-6122
Queen Anne County	Lisa Walls Julie Handzo	410-758-8034 410-758-8046
St. Mary's County	Gail Underwood	301-475-4700
Somerset County	Kathy Thomas	410-677-4200
Talbot County	Ray Baltz	410-820-6698/6684
Washington County	Chris Long	240-420-2270
Wicomico County	Chris Dominick	410-543-6900
Worcester County	Helen Murray	410-677-6800

### Baltimore City DSS POC Supervisors

<b>Family Investment Center &amp; Address</b>	<b>POC Supervisors</b>	<b>Phone Number</b>
<b>Harbor View</b> 18 Reedbird Ave Baltimore, Maryland 21225	Justine Fossett	410-361-5470
<b>Clifton</b> 1920 N. Broadway Baltimore, Maryland 21213	Sarah Hamlin	410-361-4851
<b>Dunbar</b> 313 N. Gay Street Baltimore, Maryland 21202	Doris Cooke	410-361-2220 Ext. 210
<b>Harford Heights/Northwood</b> 2000 N. Broadway Baltimore, Maryland 21213	Arlene Currence	410-361-3708
<b>Hilton Heights</b> 500 N. Hilton Street Baltimore, Maryland 21229	Barbara Brown	410-361-5347
<b>Johnson Square</b> 2000 N. Broadway Baltimore, Maryland 21213	Sylvia McLean	410-361-4968 Ext. 228
<b>Liberty-Garrison</b> 5818 Reisterstown Rd. Baltimore, Maryland 21225	Betty Graham	410-361-5917
<b>Mt. Clare</b> 1223 W. Pratt St. Baltimore, Maryland 21223	Gretchen Whitaker	410-361-4000 Ext. 364
<b>Orangeville</b> 2919 E. Biddle Street Baltimore, Maryland 21213	Troy Roberts	410-361-4409
<b>Park Circle</b> 5818 Reisterstown Rd. Baltimore, Maryland 21215	<b>Pandora Cooper</b>	410-361-6400 Ext. 318
<b>Upton</b> 2500 Pennsylvania Avenue Baltimore, Maryland 21217	Janis Mills	410-361-7070 Ext. 255
<b>Westwood</b> 2500 Pennsylvania Avenue Baltimore, Maryland 21217	Elizabeth Murphy	410-361-5100 Ext. 360

If you do not know the Family Investment Center area you need to contact, please call Dorne Lyles on (410) 558-3107 or Leroy Rogers on (410) 558-2864.

**Purchase Of Care Contacts  
For Provider Inquiries**

<b>Local Department</b>	<b>Primary Contact</b>	<b>Phone Number</b>
Allegany County	Roxanne Lynch	301-784-7011
Anne Arundel County	John Lamb	410-269-4501
Baltimore County	Sandy Cramer	410-853-3205
Calvert County	Tina Williams	410-286-2174
Caroline County	John Houck	410-479-5758
Carroll County	Robin Sayers	410-386-3363
Cecil County	Janet Connon	410-996-0359
Charles County	Elaine Jones	301-392-6658
Dorchester County	Ruthie Hughes	410-901-4108
Frederick County	Mary Domer	301-631-2687
Garrett County	Julie Wright	301-533-3000
Harford County	Betty Bennett	410-836-4771
Howard County	Louise Andrews	410-872-4201
Kent County	Cynthia Saunders	410-810-7618
Montgomery County	Scott Thompson	240-777-1148
Prince George's County	Denise Bates	301-909-6200 or 6220
Queen Anne County	Julie Handzo	410-758-8046
St. Mary's County	Gail Underwood	240-895-7028
Somerset County	Tamara Hill	410-677-4344
Talbot County	David Gomez	410-820-6698
Washington County	Dixie Smith	240-420-2337
Wicomico County	Chris Dominick	410-543-6900
Worcester County	Helen Murray	410-677-6874

Baltimore City	Yolanda Gailman Tonya Griffin Betty Ward Barbara Corley Sheilia Ash Belinda Griffin Dorcas Rouse Brenda Evans Toya Holmes Bryant Galltin Clara Johnson Margaret Smith Venus Carpenter	410-558-3159 410-558-3157 410-558-2564 410-558-3199 410-558-2870 410-558-2156 410-558-2430 410-558-2469 410-558-2362 410-558-2287 410-558-2362 410-558-2296 410-558-2295
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