

FAMILY INVESTMENT ADMINISTRATION

INFORMATION MEMO

Issuance Date: April 9, 2002 Effective Date: UPON RECEIPT

Control Number: #02-63

TO: DIRECTORS, LOCAL DEPARTMENT OF SOCIAL SERVICES

DEPUTY/ ASSISTANT DIRECTORS FOR FAMILY INVESTMENT FAMILY INVESTMENT SUPERVISORS AND CASE MANAGERS

FROM: CHARLES E. HENRY, FIA EXECUTIVE DIRECTOR

RE: CHILD SUPPORT COLLECTIONS

PROGRAM AFFECTED: ALL PROGRAMS

ORIGINATING OFFICE: OFFICE OF POLICY, RESEARCH AND SYSTEMS

When entering child support collections <u>remember</u> to enter the full amount collected on the **UINC** screen of the child for whom the payment was intended. Do not enter this information on the **UINC** screen of the head of household because CARES will not calculate the correct deductions associated with these payments. Also remember to narrate all actions taken on the case.

Please direct any questions regarding this memo to Gina Roberts at (410) 238-1297.

cc: FIA Management Staff

Constituent Services DHR Help Desk

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